St. Luke’s Cornwall Hospital (SLCH), with main campuses in Cornwall and Newburgh is a 345-bed acute care hospital, dedicated to providing for the health care needs of those in the mid-Hudson Valley. SLCH also provides comprehensive outpatient services at offsite facilities throughout the community.

SLCH was formed on January 1, 2002, when St. Luke’s Hospital and The Cornwall Hospital merged to create an integrated system, providing quality, comprehensive health care services. SLCH has earned a reputation as the health care provider of choice for the mid-Hudson region.

In its continuing commitment to bring comprehensive, progressive health care services and a variety of medical and surgical subspecialties to the region, SLCH has established a clinical affiliation with The Mount Sinai Hospital. The resources of a medical center – internationally acclaimed for excellence in clinical care, education, and scientific research – are now accessible to the mid-Hudson Valley.

The partnership facilitates the continuum of care for SLCH patients requiring transfer to – or the resources of – a major medical center, and brings additional clinical capabilities to the region. Under the alliance, SLCH patients have easy access to Mount Sinai’s inpatient and ambulatory tertiary care, as well as primary and secondary level care – including the specialties of gynecologic oncology, in vitro fertilization, and kidney transplantation. The arrangement provides for a special service to coordinate physician-to-physician contact, consultations, specialized diagnostic services, and patient transfers.

**Vision**

St. Luke’s Cornwall Hospital is dedicated to providing excellent health care services to our community.

**Mission**

Our vision is to be a leader in clinical and service excellence, working in partnership with our medical staff, employees, and area health care providers to improve the health of our community.

*Updated July 24, 2012*
Principles and Values

- Commit to excellence
- Measure to ensure quality
- Build a culture on service excellence and performance
- Focus on physician, community, and employee satisfaction
- Build individual and organizational accountability
- Communicate at all levels
- Create and develop leaders through training and clear expectations
- Recognize and reward success and performance

Corporate Structure

St. Luke’s Cornwall Hospital is a 501 (c) (3) not-for-profit corporation with two campuses located at 70 Dubois Street in the City of Newburgh and 19 Laurel Avenue in the Town of Cornwall. The hospital operates 345 acute care beds and has offsite facilities in neighboring communities for physical therapy, imaging, same-day surgery, pain management and wound care. Its sole member is Hudson Vista Corporation, a not-for-profit corporation. Hudson Vista serves as the holding company of the Hospital and St. Luke’s Cornwall Health System and appoints the Board of Trustees of both organizations. Subsidiaries of St. Luke’s Cornwall Health System, Inc., include St. Luke’s Cornwall Health System Foundation, SLCH Insurance Company, Ltd., SLCH Corporation, and SLCH Medical Group.

Public Participation and Notice

The community partners involved in assessing the community health needs were a diverse group of service providers and agencies in the county including but not limited to: the education sector, home care agency, youth programs, housing sector, EMS providers, community agencies, non-profits and physicians. All of the community partners listed above remain actively involved.

In July 2009, SLCH hosted a Town Hall Meeting in Region 3 of Orange County, in collaboration with the Orange County Department of Health, to identify community health needs in selecting prevention agenda priorities.

The goal of this meeting was to identify critical health priority issues facing our community and discuss ways to address these issues. SLCH obtained input about the health of the community from various community-based organizations and has utilized this input in existing programs.

This group of community partners has not continued to meet because the Town Hall Meeting provided SLCH with the necessary input to develop the Three-Year Plan of Action including our prevention agenda priorities.
Assessment of Public Health Priorities

• Chronic Disease
• Access to Quality Health Care
• Community Preparedness

Selected Prevention Agenda Priorities
The priorities selected represent existing programs that will be supplemented by input and support from clinical staff and community partners. The Town Hall Meeting held in 2009 determined that the critical health priority issues include educating and connecting with the community. SLCH aims to continue to strengthen its relationship with community organizations, working together to provide necessary information in the areas of the above listed prevention agenda priorities. Both clinical staff and community partners work together with SLCH to continue to expand and improve our connection with the community.

Status of Priorities
The priorities selected represent existing programs that will be supplemented by input and support from clinical staff and community partners. At each outreach event, attendees are surveyed on their opinions of the lecture, suggestions on what could be done and asked what other specific topics they wish to learn about. The information is then documented and noted for the scheduling of future outreach efforts.

Non-prevention Priorities Considered in Assessment Process
The priorities selected represent existing programs that will be supplemented by input and support from clinical staff and community partners.

An impact SLCH has experienced since implementing the CSP is the accreditation from the American College of Radiology, the reaccreditation with commendation from the American College of Surgeons, the recertification with distinction of excellence from the American Association of Cardiacascular and Pulmonary Rehabilitation (AACVPR) and recipient of the Gold Plus Performance Achievement Award from the American Stroke Association.

Healthy Families ... Healthy Communities
Community Education and Health Screenings

SLCH understands that early detection is a key component in identifying and managing disease. The hospital is dedicated to helping community members live longer and stronger by providing risk reduction interventions to improve health outcomes.

St. Luke’s has provided over 25 community health education lectures and presentations on cardiovascular disease, stroke, diabetes, prostate cancer and breast health to increase awareness of risk factors and increase recognition of warning signs. SLCH’s educational programs are held in faith and community based organizations to establish effective techniques that will cultivate behavior changes that influence healthy living.

Preventive health screenings are one of the most effective ways to identify hidden disease risk. Many people are at risk for disease; therefore, early detection and follow up can prevent major consequences later in life. SLCH offers free screenings to the community for blood pressure, breast, skin and colon on our campuses and community sites to provide greater access and participation. For example, educational presentations and screenings were held at SLCH’s Double Dash For Heart Run/Walk, American Heart Association’s Heart Walk, Lap 4Life Run/Walk, community health fairs and churches.

Thus far in 2012, SLCH’s outreach and education initiative has reached over 1,000 community members in the hospital’s primary and secondary markets.

Meeting the Needs of a Diverse Community

Education --> Prevention/Screening --> Diagnosis --> Treatment/Care

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**Diabetes Self-Management** – An eight-week program for people living with diabetes. Topics include medication, nutrition, reducing risks, and travel management.

**Heart Month/Cardiac Education** – During the nationally recognized “Heart Month” SLCH offered several community lectures, to community and faith based organizations.

**Health and Wellness Fairs** – SLCH participates in Health and Wellness Fairs throughout the year in partnership with organizations including the American Heart Association, Stewart Airport, Mount Saint Mary College, All Sport Fishkill, the Lap 4 Life Foundation, and local schools.

**The Digital Pulse** – SLCH sends out an electronic monthly newsletter to all hospital staff, and several members of the community. The newsletter provides information on upcoming events, the welcoming of new staff, internal promotions as well as coverage of prior events, acknowledging those that support this hospital.

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### Support Programs

**Alcoholics Anonymous Support** – *twice a week, three times a week on the third Monday of every month.*

**Alcoholics Anonymous for Family Members** – *once a week*

**Breast Cancer Support** – *once a month*

**Living with Cancer Support** - *once a month*

**Cancer Survivors’ Support** – *once a month*

**Cancer Support** – *once a month*

**CUBS Place** – *once a month*

**Diabetes Support** – *varied schedule*

**Mended Hearts (Cardiac Health) Support** – *once a month*

**Parkinson’s Support for both Caregivers and Patients** – *once a month*
Patient Care Services

SLCH opened several new patient-care facilities and programs to serve the community. These included:

• SLCH’s cardiac program received approval from New York State for patients in the mid-Hudson region to receive elective angioplasty procedures. Elective angioplasty is a minimally invasive, preventive measure performed on a scheduled basis after tests indicate a patient is at risk for heart attack due to a buildup of coronary plaque or the presence of a blood clot. It is estimated that about one million angioplasties are performed in the United States each year, making it more common than coronary bypass surgery. SLCH’s ability to perform both emergency and elective angioplasty reflects major investments in cardiac technology, programs, staff development and patient education.

• The new Littman Cancer Center has everything needed to provide the best care for cancer patients. They offer chemotherapy and blood transfusions and a private treatment space with infusion chairs and treatment beds, with space for family and friends of patients who are visiting. Each room is equipped with a flat screen television for patients and visitors. Outside of the Cancer Center lays Hollie’s Garden, dedicated in the memory of the late Anne Hollis “Hollie” Atzrott, wife of SLCH President & CEO, Allan E. Atzrott. The garden includes beautiful flowers, a waterfall, and a scenic view of the Hudson Highlands which provides a calming, reflective place for patients.

• The newly renovated lobby at St. Luke’s Cornwall Hospital has been dedicated to the SLC Auxiliary for their hard work and dedication to the hospital. The patient experience begins with valet parking at the hospital entrance. The lobby included skylights providing a bright, inviting entranceway to SLCH and a water feature. The Gift Nook is available for seasonal items, floral arrangements, or even just a mid-day snack.

• The Ambulatory Surgery Unit (ASU) has been completely re-done to offer more space and increased patient comfort. Additions include twenty pre-operative and post-operative bays, and a private walkway from the Operating Room to the recovery bays providing quiet for patients leaving surgery.

• The new pharmacy is equipped with a state-of-the-art clean room for preparing IV solutions. New technologies have been added to the pharmacy providing them with the ability to adapt new applications as they become available.
Financial Assistance for Patients

The hospital’s Financial Assistance Program is administered by the Patient Financial Services Department. Signs announcing the availability of the Program and who to contact are posted in all patient registration and financial counseling areas of the Hospital. A financial assistance package, with instructions and application, is available to all self-pay patients at the time of registration or financial counseling. The patient’s cooperation in the evaluation process is necessary, and eligibility for the program is based on an assessment of the individual patient’s income, assets and expenses.

Enhanced Services to the Medically Underserved

In order to meet the needs of the medically underserved in Newburgh and the surrounding area, St. Luke’s Cornwall Hospital works closely with the Greater Hudson Valley Family Health Center to ensure that this population has access to proper medical care. Since 2004, SLCH has provided space in the lobby to Health Plans such as Child Health Plus, Family Health Plus and other Medicaid Managed Care programs to provide information as well as enrollment opportunities to the uninsured.
SLCH Leadership

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Robert Marino, Jr., Secretary  
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The CSP was made available to the public by being placed on the hospital website: http://stlukescornwallhospital.org/community_service_plan.php